



# PALGARD® TG

## Manufacturer's 7 (Seven) Year Limited Warranty

To complete your warranty registration, this form is required to be completed and submitted to Palram Americas by dealer at time of sale.

Customer Name: \_\_\_\_\_ Date of Sale: \_\_\_\_\_

Distributor Name: \_\_\_\_\_ Distributor PO #: \_\_\_\_\_

### DEFINITIONS

"PALGARD® TG Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter the "Product") are hereby warranted for breakage by PALRAM Americas, Inc. (herein after the "Manufacturer"), for a period of 7 (Seven) years from Commencement Date subject to the definitions, terms and conditions contained herein.

### SCOPE OF WARRANTY

Installation --- This warranty applies only when the Product is used in flat vertical transportation glazing.

Breakage - The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering. (For the purpose of this warranty only excessive loss of impact strength as such term defines according to ISO 6603/1-1985(E) and/or ASTM D5628-95 Method F, shall be defined as "breakage".) This warranty only applies if the sample exhibits brittle failure into separate pieces (shatter).

The Product is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

### COMMENCEMENT DATE

The commencement date shall be the date of the Product's manufacture or--if such date does not appear on the product--the date upon which the Product was purchased.

### LIMITATIONS

This warranty shall be valid only if the product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

### CLAIMS AND NOTIFICATIONS

Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

### COMPENSATION

If a claim under this warranty is properly notified and approved by Manufacturer, then the purchaser will receive a free replacement Product. If a replacement Product cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price

This warranty does not cover any costs and expenses of removal and installation of Product or any other direct or indirect loss(es) which may result from the Product failure.

### JURISDICTION

This warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. which shall have the exclusive jurisdiction in any such claim or dispute.

### CARE AND MAINTENANCE

The polycarbonate care and maintenance document can be found on the Palram Americas website at: [www.palramamericas.com/PalgardTG](http://www.palramamericas.com/PalgardTG).

THIS WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

### PALRAM AMERICAS

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